

**Environment & Sustainable Communities
Overview and Scrutiny Committee**

28 January 2019

**Quarter Two 2018/19
Performance Management Report**



Lorraine O'Donnell, Director of Transformation and Partnerships

Electoral division(s) affected:

Countywide.

Purpose of the Report

- 1 To present progress towards achieving the key outcomes of the council's corporate performance framework for the Altogether Greener priority theme.

Performance Report for quarter two, 2018/19

- 2 The performance report for quarter two, 2018/19 is attached at Appendix 2. It is structured around a set of key questions aligned to the Altogether Greener priority theme and includes the key performance messages from data available this quarter along with visual summaries and data tables for each key question.
- 3 [Consultation](#) is currently underway in order to develop a new vision for County Durham. Between 22 November 2018 and 18 January 2019 the public are being asked to provide their views on our proposed high level aims. This feedback will then be used in order to develop a draft Durham 2030 Vision, which will be subject to further consultation between February and March. In line with this, we will be reviewing our six 'Altogether' priority themes in order to better reflect our new priorities.

Executive summary

- 4 Overall environmental cleanliness levels remain good and environmental satisfaction (National Highways and Transport Survey) is consistently better than national levels. However, there was some deterioration in during quarter 2 (areas of concern are industrial estates and business parks), especially relating to detritus, and there were increases in some enviro-crime categories. Actions to address these issues are now in place. Since 1990, countywide carbon emissions

have halved and those from council operations have decreased by 40%. Countywide, only transport related emissions have increased (slightly) due to more vehicles being on the road (although those vehicles are more efficient) possibly due to the rise in home deliveries. There has been an increase in recycling and composting tonnage, especially green waste through our Household Waste Recycling Centres (HWRCs). Three road resurfacing schemes trialled the use of waste plastics in the road surface. We are the first local authority in the North East to try this new technology.

Risk Management

- 5 Effective risk management is a vital component of the council's agenda. The council's risk management process sits alongside our change programme and is incorporated into all significant change and improvement projects.
- 6 There are no key risks to successfully delivering the objectives of this theme.

Recommendation

- 7 That the Environment and Sustainable Communities Overview and Scrutiny Committee receive the report and consider any performance issues arising herewith.

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Appendix 1: Implications

Legal Implications

Not applicable.

Finance

Latest performance information is being used to inform corporate, service and financial planning.

Consultation

Not applicable.

Equality and Diversity / Public Sector Equality Duty

Equality measures are monitored as part of the performance monitoring process.

Human Rights

Not applicable.

Crime and Disorder

A number of performance indicators and key actions relating to crime and disorder are continually monitored in partnership with Durham Constabulary.

Staffing

Performance against a number of relevant corporate health indicators has been included to monitor staffing issues.

Accommodation

Not applicable.

Risk

Reporting of significant risks and their interaction with performance is integrated into the quarterly performance management report.

Procurement

Not applicable.

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Altogether better



Durham County Council Performance Management Report

Quarter Two, 2018/19



ALTOGETHER GREENER

1. How clean and tidy is my local environment?

1,707
Reported fly-tipping

-472
(- 22%)

27 cameras
deployed

1 incident
caught on CCTV

8 stop & search
operations

17 duty of care
warning letters

3 producers
issued

414 further
investigations

4 PACE
Interviews

6 prosecutions

10 FPNs

Environmental Cleanliness: % of relevant land and highways assessed as falling below an acceptable standard



Environmental cleanliness survey carried out August to September 2018 – compared to same period 2017.

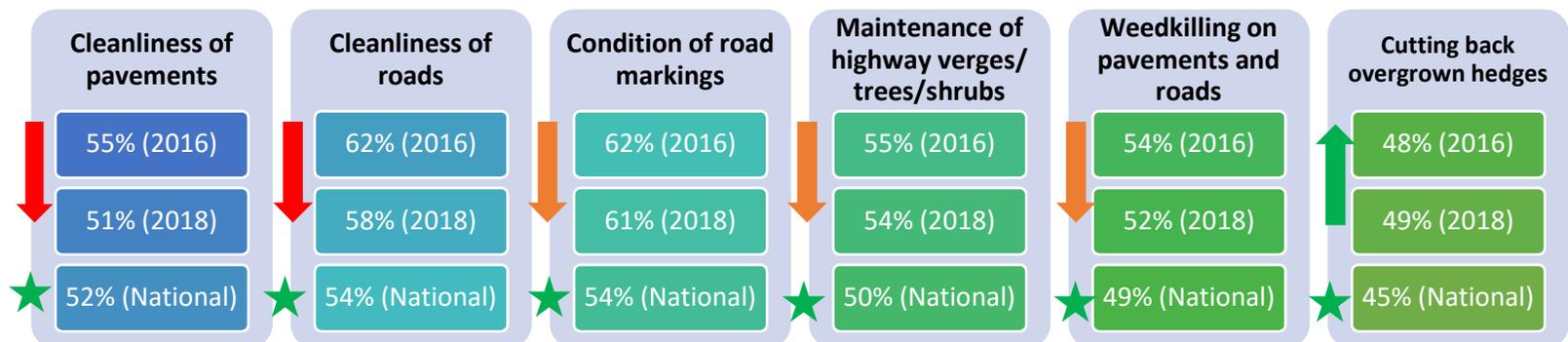
Jul-Sep 2018

Jul-Sep 2017

National Highways and Transport Survey

(1 Oct 2017 to 30 Sep 2018 – compared to same period the previous year)

51% overall
satisfaction with
highways
maintenance
(55% in 2016)



Altogether Greener

- 1 The priority theme of Altogether Greener is structured around the following three key questions:
 - How clean and tidy is my local environment?
 - Are we reducing carbon emissions and adapting to climate change?
 - How effective and sustainable is our collection and disposal of waste?

How clean and tidy is my local environment?

- 2 The latest environmental cleanliness survey shows that levels of detritus have deteriorated. Detritus is a biological waste (e.g. mud, soil, grit, gravel, leaves or blossom) which will decompose, whereas litter is simply a waste that will not decompose. If not swept away, detritus can encourage weeds to grow, damaging road and paving surfaces, trapping litter and leading to a rapid deterioration of the environmental cleanliness standards of an area.
- 3 Further analysis of the environmental cleanliness survey results highlighted issues within industrial estates and business parks. We are working with the associated businesses through targeted interventions to improve these areas.
- 4 There were fewer reported fly-tips but the most prevalent waste type, accounting for 62% of incidents, continues to be household waste. This includes wheeled recycling bins abandoned due to contamination and waste cleared from yards and gardens.
- 5 We continue to tackle fly-tipping through covert CCTV in hotspot areas and enforcement actions. For the first time, we will destroy a vehicle used for fly-tipping. As well as the forfeiture and destruction of their vehicle, the individual was also sentenced to 180 hours of unpaid work and must pay £350 costs.
- 6 We are aware that our CRM mapping software, which allows customers to pinpoint the exact location of a fly-tip they are reporting, is defaulting to the nearest property and this is reducing the accuracy of fly-tip locations, especially in rural areas. This has now been rectified.

ALTOGETHER GREENER

Are we (2) reducing carbon emissions and adapting to climate change? How (3) effective and sustainable is our collection and disposal of waste?

% reduction in CO₂ emissions in County Durham

52.3% (2016)
From 1990 baseline

↑ 4.7% from 2015

% change in CO₂ emissions from local authority operations

-9% (2017/18)
compared to -14 (2016/17)

- 40% from 2008/09
baseline

96.3% of municipal waste diverted from landfill
(Apr-Jun 2018)

+0.4pp
(same period last year)

48.5% of household waste re-used, recycled or composted
(Apr-Jun 2018)

+4.4pp
(same period last year)



More details on Green Move out, can be found [here](#) 

Green Move Out 2018

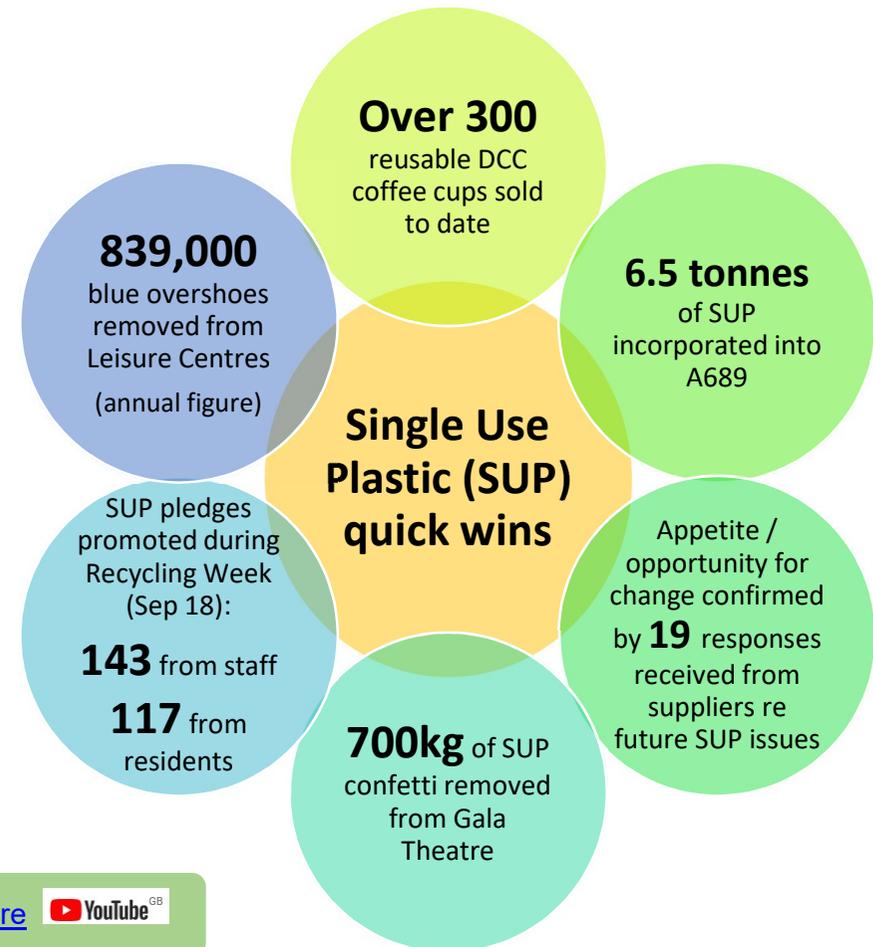
Partnership project enabling students leaving Durham City to donate unwanted items to a local charity.

907 properties in **66** streets visited

discussed the scheme with **129** students

356 bags weighing **2.5** tonnes collected from student houses

2,524 bags weighing **16** tonnes collected from around university colleges



DCC uses recycled plastic materials for road resurfacing. More details, [here](#) 

Are we reducing carbon emissions and adapting to climate change?

- 7 There are several reasons CO₂ emissions have reduced across County Durham, including a greener electricity grid as we now generate more renewable energy and use less coal. Domestic, industrial and commercial CO₂ emissions continue to go down, but transport emissions have seen a slight rise. There are more vehicles on the roads (although vehicle efficiency has improved). We believe this is due, in part, to an increase in home deliveries associated with internet shopping. The Business Energy Efficiency project, working to reduce the carbon footprint of Small and Medium Enterprises (SME's) continues to grow and has been held up as national best practice.
- 8 The reduction in CO₂ emissions from local authority operations is due to the implementation of several energy efficiency projects including the Building Energy Efficiency Retrofit project, Street Lighting Energy Reduction Programme and the Schools Carbon Reduction project. We continue to explore new and innovative projects including the utilisation of mine water heat, battery storage projects and district heating.

How effective and sustainable is our collection and disposal of waste?

- 9 The proportion of household waste recycled, composted or reused has increased. There has been a 9% increase of tonnage through our Household Waste Recycling Centres (HWRCs), half of which was increased green waste, as well as a 3% increase in kerbside recycling tonnage. This is most likely due to unseasonably hot weather and the World Cup resulting in additional garden work, DIY and purchases.
- 10 Lower tonnage was collected through our garden waste scheme due to a combination of fewer subscriptions and hot weather stunting grass growth (kerbside garden waste is mainly grass clippings).
- 11 The new Stainton Grove HWRC, due to re-open at year-end, will contain a new on-site shop. Any items of furniture in good condition deposited at the site will be cleaned up / restored and sold by the shop at prices aimed at low income families. Once established this initiative will be expanded to include other items in good condition such as toys.
- 12 We continued with several campaigns including 'Waste Less, Save More' (Sainsbury's funded) which redistributed more than 4.5 tonnes of food to almost 1,200 customers and held three 'feed the 1,000' events, Recycling Matters and Metal Matters and the Green Move Out Scheme.

- 13 During quarter two, we trialled using waste plastics in three road surfacing schemes: Toft Crescent in Murton, a section of the A68 and the A689 near Sedgefield. We are the first local authority in the North East to try this new technology and the A689 is the largest such scheme to date, with over 1,500 tonnes of asphalt and six and a half tonnes of plastic waste (which equates to just over 250,000 single use carrier bags). If successful in our funding bid from the Department for Transport Innovation Fund, we will carry out a programme of further road surfacing trials increasing the levels of plastics used.
- 14 The 'capping activities' at Joint Stocks Landfill has experienced a significant rotational slip to some of the placed and compacted soils forming the slopes for capping. This will need to be controlled and re-engineered and a Geotechnical Engineering Contractor is currently being procured to determine next steps and the impact of this on delaying the programme.

Key Performance Indicators – Data Tables

There are two types of performance indicators throughout this document:

- (a) Key target indicators – targets are set as improvements can be measured regularly and can be actively influenced by the council and its partners; and
- (b) Key tracker indicators – performance is tracked but no targets are set as they are long-term and/or can only be partially influenced by the council and its partners.

A guide is available which provides full details of indicator definitions and data sources for the 2017/18 corporate indicator set. This is available to view either internally from the intranet or can be requested from the Strategy Team at performance@durham.gov.uk

KEY TO SYMBOLS

	Direction of travel	Benchmarking	Performance against target
GREEN	Same or better than comparable period	Same or better than comparable group	Meeting or exceeding target
AMBER	Worse than comparable period (within 2% tolerance)	Worse than comparable group (within 2% tolerance)	Performance within 2% of target
RED	Worse than comparable period (greater than 2%)	Worse than comparable group (greater than 2%)	Performance >2% behind target

National Benchmarking

We compare our performance to all English authorities. The number of authorities varies according to the performance indicator and functions of councils, for example educational attainment is compared to county and unitary councils however waste disposal is compared to district and unitary councils.

North East Benchmarking

The North East figure is the average performance from the authorities within the North East region, i.e. County Durham, Darlington, Gateshead, Hartlepool, Middlesbrough, Newcastle upon Tyne, North Tyneside, Northumberland, Redcar and Cleveland, Stockton-On-Tees, South Tyneside, Sunderland. The number of authorities also varies according to the performance indicator and functions of councils.

More detail is available from the Strategy Team at performance@durham.gov.uk

ALTOGETHER GREENER

1. How clean and tidy is my local environment?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
108	% of relevant land and highways assessed as having deposits of litter that fall below an acceptable level	6.61	Aug-Sep 2018	Tracker	5.22					Yes
				N/a	RED					
109	% of relevant land and highways assessed as having deposits of detritus that fall below an acceptable level	13.87	Aug-Sep 2018	Tracker	10.72					Yes
				N/a	RED					
110	% of relevant land and highways assessed as having deposits of dog fouling that fall below an acceptable level	1	Aug-Sep 2018	Tracker	0.44					Yes
				N/a	RED					
111	Number of fly-tipping incidents	1,731	Jul-Sep 2018	Tracker	2,179					Yes
				N/a	GREEN					

ALTOGETHER GREENER

2. Are we reducing carbon emissions and adapting to climate change?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
112	% reduction in CO ₂ emissions in County Durham (by 40% by 2020 and 55% by March 2031)	52.3	2016	Tracker	49.9					Yes
				N/a	GREEN					
113	% change in CO ₂ emissions from local authority operations	-9	2017/18	Tracker	-14					Yes
				N/a	RED					

ALTOGETHER GREENER

3. How effective and sustainable is our collection and disposal of waste?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
114	% of municipal waste diverted from landfill	96.3	Apr-Jun 2018	95	95.9					Yes
				GREEN	GREEN					
115	% of household waste that is re-used, recycled or composted	48.5	Apr-Jun 2018	Tracker	44.1					Yes
				N/a	GREEN					

Other additional relevant indicators

ALTOGETHER WEALTHIER

4. Is it easy to travel around the county?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter	
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different		
18	% of A roads where maintenance is recommended	3	2017/18	Tracker	3	3				2016/17	No
				N/a	GREEN	GREEN					
19	% of B and C roads where maintenance is recommended	4	2017/18	Tracker	3	6				2016/17	No
				N/a	AMBER	GREEN					
20	% of unclassified roads where maintenance is recommended	21	2017/18	Tracker	20	17				2016/17	No
				N/a	AMBER	RED					